

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**  
**This 09<sup>th</sup> day of April'2025**

**C.G.No.295/2024-25/Tirupati Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

|                               |                             |
|-------------------------------|-----------------------------|
| <b>Sri. K Ramamohan Rao</b>   | <b>Member (Finance)</b>     |
| <b>Sri. S.L. Anjani Kumar</b> | <b>Member (Technical)</b>   |
| <b>Smt. W. Vijaya Lakshmi</b> | <b>Member (Independent)</b> |

***Between***

Sri.P. Masthan Basha,  
Hasanpuram, Pakala (M), Tirupati Dist.

Complainant

***AND***

1. Superintending Engineer/O/Tirupati
2. Dy.Executive Engineer/O/Pakala
3. Executive Engineer/O/Tirupati Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 13.02.2025 at Pakala stating that there are electrical poles in the middle of the CC roads in their village and they are to be shifted to clear the way.





- 02.** The said complaint was registered as C.G.No.295/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the neighbouring inmates of the CC roads are objecting for the shifting of the poles and the complainant is advised to get the objections cleared.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that the neighbouring inmates of the CC roads are objecting for the shifting of the poles and the complainant is advised to get the objections cleared. The complainant remained absent to deny the statement of the respondents. Hence the complainant is advised to register an application for shifting of the poles and get the objections cleared on which the respondents are directed to shift the poles. Accordingly, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in  
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 09<sup>th</sup> day of April'2025.

*Veey 09/04/25*

**CHAIRPERSON**

*K. Ramesh Babu*  
Member (Finance)  
*09/04/2025*

*[Signature]*  
Member (Technical)

*W. Vijayalakshmi*  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant through whatsapp and Post**

**All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnevarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Veey 09/04/25*



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